



One Step Further
international institute of excellence



DIPLOMA OF TRAVEL AND TOURISM

SIT50112

ABOUT THE QUALIFICATION

SIT50112 Diploma of Tourism follows on from the SIT40212 Certificate IV in Tourism and is considered to be a qualification for those seeking employment within the Tourism industry who have industry experience and wish to formalise such experience with a qualification and who are in Supervisory or Managerial roles.

Successful candidates who have completed this course have gone on to work in Travel Agencies, for Travel Wholesalers, Resorts and associated Tourism organisations. These are just a few of the exciting employment outcomes this qualification has enables candidates to achieve.

This qualification gives you the skills and knowledge required to take the next step in your exciting Tourism career as well as providing a platform for further study to enable a greater choice of employment options.

QUALIFICATION PATHWAYS

SIT50112 Diploma of Tourism can articulate to Griffith University.

Please speak with our Learning & Development Manager if you are interested in pursuing this option at the completion of your course.

COURSE CONTENT

For this qualification you are required to complete ten (10) core units of competency, **plus** all four (4) units from Specialisation Group A - Operations or Specialisation Group B - Marketing and three (3) elective units of competency, making a total of 17 units of competency.

In all cases, selection of electives must be guided by job outcomes sought, local industry requirements and the characteristics of this qualification.

We will be happy to sit and discuss these options with you prior to you enrolling in your course.

COURSE DURATION

Each person undertaking this qualification brings their own education and skill levels to the table, impacting on the overall time taken to complete their course.

With the on-line web-based learning facilities and trainer support, all International Institute of Excellence students have the capacity to complete their training in real-time yet at a pace that is reflective of their learning requirements.

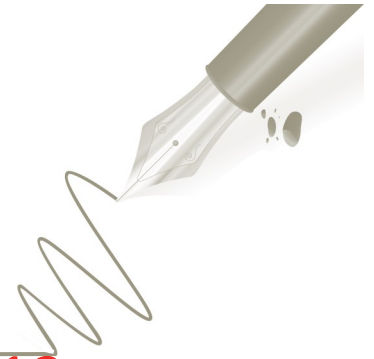


NATIONALLY RECOGNISED
TRAINING





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10 CORE UNITS OF COMPETENCY

- ⇒ Write complex documents
- ⇒ Manage quality customer service
- ⇒ Manage conflict
- ⇒ Interpret financial information
- ⇒ Manage finances within a budget
- ⇒ Prepare and monitor budgets
- ⇒ Lead and manage people
- ⇒ Monitor work operations
- ⇒ Establish and conduct business relationships
- ⇒ Implement and monitor work health and safety practices

7 ELECTIVE UNITS OF COMPETENCY

- ⇒ Administration
- ⇒ Communication and Teamwork
- ⇒ Computer Operations and ICT Management
- ⇒ E-Business
- ⇒ Environmental Sustainability
- ⇒ Finance
- ⇒ Franchising
- ⇒ Governance and Legal Compliance
- ⇒ Human Resource Management
- ⇒ Languages other than English
- ⇒ Management and Leadership
- ⇒ Marketing and Public Relations
- ⇒ Planning and Product Development
- ⇒ Quality Innovation
- ⇒ Tourism Sales and Operations

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