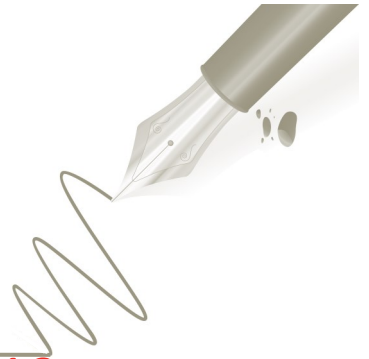




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CERTIFICATE IV IN TRAVEL & TOURISM SIT40212

ABOUT THE QUALIFICATION

SIT40212 Certificate IV in Tourism follows on from the SIT30112 Certificate III in Tourism and is considered to be a qualification for those seeking employment within the Tourism industry who are grooming themselves for supervisory and managerial roles. Successful candidates who have completed this course have gone on to work in Travel Agencies, for Travel Wholesalers, Resorts and associated Tourism organisations. These are just a few of the exciting employment outcomes this qualification has enabled candidates to achieve.

This qualification gives you the skills and knowledge required to take the next step in your exciting Tourism career as well as providing a platform for further study to enable a greater choice of employment options.

QUALIFICATION PATHWAYS

SIT40212 Certificate IV in Tourism is the lead up to the SIT50112 Diploma of Travel and Tourism.

Candidates who complete units of competency from within these qualifications can, subject to conditions at the time of applying, seek credit against Tourism courses at many of our leading universities

Please speak with our Learning & Development Manager if you are interested in pursuing this option at the completion of your course.

COURSE CONTENT

For this qualification you are required to complete five (5) core units of competency, plus five (5) elective units, total of ten (10) units of competency.

In all cases, selection of electives must be guided by job outcome sought, local industry requirements and the characteristics of this qualification.

We will be happy to sit and discuss these options with you prior to you enrolling in your course.

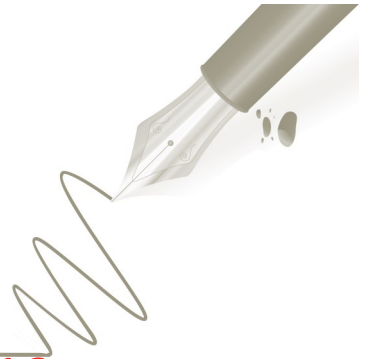


NATIONALLY RECOGNISED
TRAINING





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SIT40212

COURSE DURATION

Each person undertaking this qualification brings their own education and skill levels to the table, impacting on the overall time taken to complete their course.

With the on-line web-based learning facilities and trainer support, all International Institute of Excellence students have the capacity to complete their training in real-time yet at a pace that is reflective of their learning requirements.

5 CORE UNITS OF COMPETENCY

- ⇒ Enhance the customer service experience
- ⇒ Manage conflict
- ⇒ Interpret financial information
- ⇒ Coach others in job skills
- ⇒ Identify hazards, assess and control safety risks

5 ELECTIVE UNITS OF COMPETENCY

- ⇒ Administration
- ⇒ Client and Customer Service
- ⇒ Communication and Teamwork
- ⇒ Computer Operations and ICT Management
- ⇒ Crisis Management
- ⇒ E-Business
- ⇒ Environmental Sustainability
- ⇒ Finance

- ⇒ Governance and Legal Compliance
- ⇒ Guiding
- ⇒ Human Resource Management
- ⇒ Languages other than English
- ⇒ Management
- ⇒ Marketing and Public Relations
- ⇒ Merchandising
- ⇒ Occupational Health and Safety
- ⇒ Planning and Product Development
- ⇒ Quality and Innovation
- ⇒ Sales
- ⇒ Tour Operations
- ⇒ Tourism Sales and Operations
- ⇒ Venue and Facility Operations
- ⇒ Work Health and Safety

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