



One Step Further
international institute of excellence



CERTIFICATE II IN HOSPITALITY

SIT20213

ABOUT THE QUALIFICATION

This qualification reflects the role of individuals who use a defined and limited range of hospitality operational skills. They are involved in mainly routine and repetitive tasks using practical skills and basic industry knowledge. They work under direct supervision. This qualification is suitable for VET in Schools (VETIS) delivery and for an Australian Apprenticeship pathway.

Possible job titles include:

- bar attendant
- bottle shop attendant
- café attendant
- catering assistant
- food and beverage attendant
- front office assistant
- gaming attendant
- porter
- room attendant

QUALIFICATION PATHWAYS

SIT20213 Certificate II in Hospitality is the lead up to SIT30713 Certificate III in Hospitality and the SIT40313 Certificate IV in Hospitality.

Please speak with our Learning & Development Manager if you are interested in pursuing this option at the completion of your course.

COURSE CONTENT

For this qualification you are required to complete six (6) core units of competency and six (6) elective units of competency, making a total of twelve (12) units of competency.

A maximum of one (1) language other than English unit may be counted as an elective within this qualification.

We will be happy to sit and discuss these options with you prior to you enrolling in your course.

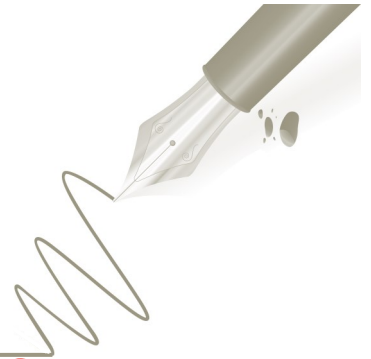


NATIONALLY RECOGNISED
TRAINING





One Step Further
international institute of excellence



CERTIFICATE II IN HOSPITALITY

SIT20213

COURSE DURATION

Each person undertaking this qualification brings their own education and skills levels to the table, impacting on the overall time taken to complete their course.

With the on-line web-based learning facilities and trainer support, all International Institute of Excellence students have the capacity to complete their training in real-time yet at a pace that is reflective of their learning requirements.

6 CORE UNITS OF COMPETENCY

- ⇒ Work effectively with others
- ⇒ Source and use information on the hospitality industry
- ⇒ Work effectively in hospitality service
- ⇒ Provide service to customers
- ⇒ Show social and cultural sensitivity
- ⇒ Coach others in job skills
- ⇒ Participate in safe work practices

6 ELECTIVE UNITS OF COMPETENCY FROM THE FOLLOWING CATEGORIES

- ⇒ Accommodation Services
- ⇒ Administration
- ⇒ Client and Customer Service
- ⇒ Commercial Cookery and Catering
- ⇒ Communication and Teamwork
- ⇒ Computer Operations and ICT Management
- ⇒ Environmental Sustainability
- ⇒ Finance
- ⇒ First Aid
- ⇒ Food and Beverage
- ⇒ Food Safety
- ⇒ Gaming
- ⇒ Inventory
- ⇒ Languages other than English
- ⇒ Occupational Health and Safety
- ⇒ Quality and Innovation
- ⇒ Risk Management and Security
- ⇒ Sales
- ⇒ Tourism Sales and Operations

☎ 07 55 939 111 📠 07 55 939 411 🌐 www.onestepfurther.com.au 📧 info@onestepfurther.com.au

📍 Beach House Plaza, 52 Marine Parade, Coolangatta Queensland 4225

✉ PO Box 4432, Elanora, QLD 4221



Scan QR Code to
head straight to
our website